

SMS TERMS AND CONDITIONS

Adaptive Care Mobility, LLC offers SMS messaging to help coordinate services for veterans and their households. By choosing to receive SMS from us, you agree to the following terms:

Types of Messages

You may receive SMS messages related to:

- Appointment reminders
- Scheduling or rescheduling visits
- Service coordination related to VA work orders

We do not send marketing or promotional text messages.

Message Frequency

Message frequency may vary depending on the status of your service request.

Fees

Message and data rates may apply, depending on your mobile carrier plan.

Opt-Out

You may opt out of SMS messages at any time by replying **STOP** to any message. After you send STOP, we will send a confirmation SMS and you will no longer receive text messages from us.

Help

For assistance, reply **HELP** to any SMS message, call us at **(512) 969-6961** or visit our website at <https://adaptive-care.com>.

Privacy

For details on how we collect, use, and protect your information, please see our Privacy Policy at <https://adaptive-care.com/privacy>